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The Honorable Steve Crisafulli
Florida House of Representatives
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Dear Representative Crisafulli:

As BP makes the transition from the response phase of the Deepwater Horizon incident to a long-term recovery effort across the Gulf of Mexico, I wanted to take this opportunity to provide you with an update about the claims process that may be of particular interest to you and your constituents.

Since May 3rd, BP has paid more than \$376 million to claimants impacted by the oil spill in the Gulf of Mexico. We have processed 120,000 payments, received more than 150,000 claims, opened more 37 field offices and handled 164,000 calls. In Florida, that amounts to nearly 24,000 payments processed, with payments of nearly \$80 million to almost 39,000 individuals and businesses in Florida.

As we agreed earlier this summer with the Obama Administration, Kenneth Feinberg and the Gulf Coast Claims Facility (GCCF) will now take over the claims program. Effective Monday, August 23, the BP Claims Process will transition to GCCF, an independent organization that will review, evaluate and make determinations about claims related to this incident.

In order to clarify the next steps and to ensure an orderly and efficient transfer of files and data, BP has announced the following:

- BP accepted new claims into its system through Wednesday, August 18. From August 19-22, individuals and businesses will be asked to file any new claims with the GCCF when it becomes operational on August 23rd.
- BP's Immediate Action Claims Team will continue to operate through Sunday, August 22, for existing claimants. This team can be contacted at

(800) 573-8249 and will work with those who have real emergencies with regard to an existing claim.

- Government entity claims will continue to be handled by BP's claims team. Effective August 23rd, the contact information for government entity claims is: online, www.bp.com/governmentclaims; by email, governmentclaims@worleyco.com; by mail, Government Entity Claims and Funding Requests, 1905 W. Thomas Street; Suite D-358, Hammond, LA 70401; by phone, (877) 710-4064; and by fax, (800) 810-5650.
- BP will continue to take phone calls regarding fraud at (877) 359-6281.

The GCCF will be announcing new contact and claims information this week and will do extensive advertising starting on the 23rd. BP also will ensure that those contacting its existing claims phone lines or accessing its web site claims address (www.bp.com/claims) are referred to the GCCF. In addition, our community and claims offices will have transition information in several languages to distribute throughout the local communities. Government entities in the Gulf States are also receiving updated information about the Government Entity Claims Process. Our field team will continue to work to increase information about the government claims process

Should you need further clarification or any additional information, please do not hesitate to contact me.

Yours truly,

Phil Cochrane